

Service Portal: our smartest tool ever!

With the **Holmatro Service Portal** you have invaluable customer information at your fingertips and access to effective tools that will help your service organization become more professional and profitable. How about:



Tool management

Insight into the location and service status of all your customers' hydraulic tools. Registration of both Holmatro tools and other tool brands. This information could prove useful not only for service, but also for a more proactive approach to the sale of parts and new tools.



Maintenance and inspection management

Accurate insight into the maintenance and inspection history of all your customers' hydraulic tools. This information helps you to timely schedule new service appointments. Your customers no longer have to worry about keeping track of service due dates.



Automated Holmatro Inspection Procedures (HIP)*

Online support to make tool inspections and test procedures faster and more efficient. This is all entirely compliant with Holmatro's extremely high standards. The automated inspection procedure also provides for the registration of discrepancies and the generation of inspection reports after approval.



Exploded-view drawings (2D/3D) and parts lists

Exploded-view drawings are available for all Holmatro tools, providing your technicians with all the relevant information necessary to conduct repairs or maintenance and to simplify the ordering of spare parts.



Webshop

An integrated webshop function for ordering original Holmatro spare parts faster and easier. This function is linked to the exploded views enabling you to order the exact part you need, every time.



Documentation and information

You receive direct online access to all of the available documentation and information for each individual tool. Keeping you up-to-date with the latest user manuals, product specifications and maintenance instructions.



Service requests

An efficient way of managing service requests online. The Holmatro Service Portal allows your customers to easily get in touch with you and you can also easily stay in contact with Holmatro. Requests made via the portal contain all necessary information and go straight to the right department.

*Already a Holmatro Service Center?

Parts marked with a * are available exclusively for certified Holmatro Service Centers. Not yet a Holmatro Service Center? Holmatro is right by your side when it comes to service training and helping you set up your professional Holmatro Service Center.

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Holmatro Service Portal
tools • maintenance • inspection

Service is serious business



 **holmatro**
mastering power

Higher returns on service made easy with our smartest tool ever!

In a constantly changing market, keeping ahead of the competition means offering not only innovative products but also outstanding service. Service that not only contributes to the durability of our tools, but also guarantees the safety of its users. As a Holmatro dealer, you are the vital link. To support you in providing the best service we developed the Holmatro Service Portal. It may very well be our smartest tool ever, saving you a considerable amount of time and energy and helping to increase revenue from your existing customers. And it also allows your customers to easily manage all of their hydraulic tools.

Service creates opportunities

When it comes to working safely with high pressure hydraulics, deploying tools that are in optimal working condition is crucial. But in an increasing number of organizations budgets under pressure and they are having to postpone the acquisition of new tools. The clear solution is to extend the lifespan of their tools. For you, this creates the opportunity of achieving higher revenues from maintenance, repairs and inspections!



Optimized response to service needs

With the Holmatro Service Portal, you unburden your customers entirely when it comes to service. This includes non-Holmatro hydraulic tools. Our smartest tool ever offers you increased insight into the current status of your customers' hydraulic tools, allowing you to work more closely with your customers by proactively responding to their service needs.

Enhancing your service organization

As a Holmatro service dealer, you are positioned as the authorized party for expert maintenance, repairs and inspections of high pressure hydraulic tools in your market. Your service technicians are trained by us and utilize the best resources to keep your customers' tools in top condition. With the Holmatro Service Portal they can do their work even faster and more efficiently. Your customers can also benefit from using the portal. With a simple click of a button, they gain access to all the relevant information they need for their tools. You help your customers to reduce the operational costs of all their hydraulic tools by taking advantage of online tool management, periodic maintenance, usage information and safety instructions. All the while taking your service organization to the next level!

Features

- **Web-based application for PCs, laptops and tablets**
- **24/7 availability**
- **All the relevant service information in one place**
- **Suitable for any brand of hydraulic tools**
- **Tool registration made easy thanks to data matrix codes (also available separately)**
- **Automated Holmatro Inspection Procedure (HIP) with offline inspection mode***
- **Webshop linked to exploded view drawings (2D/3D) and parts lists**
- **Data export feature for extensive analyses**

What does the Holmatro Service Portal offer you?

- ✓ Unique tool as a powerful weapon against the competition
- ✓ Invaluable customer information offering business opportunities
- ✓ Increased insight, allowing you to respond more effectively to service needs
- ✓ Enhancement of your service organization
- ✓ Higher levels of customer loyalty



PUSH YOUR BUSINESS AHEAD!

Discover all that you can do with the Holmatro Service Portal at:

service.myholmatro.com